

» Our Mission Statement

We take responsibility for the quality of our products and services, as well as for the environmental, social and ethical impacts of our actions.

These principles are firmly embedded in our corporate strategy and shape our day-to-day actions.

We are committed to complying with all relevant legal, regulatory and normative requirements and take into account the expectations of our customers, employees, and other interested parties.

» Our Principles

Quality

- » **Customer Satisfaction:** We deliver defect-free products on time and provide comprehensive services to support the successful use of our products..
- » **Zero-Defect Strategy:** Error prevention takes precedence. Any defects that occur are addressed immediately and their root causes are eliminated.

Sustainability & Compliance

- » **Environmental Protection & Climate Protection:** We reduce emissions, conserve resources and act in accordance with the principle of “Prevention before reduction before offsetting.”
- » **Raw Materials & Product Life Cycle:** We source materials responsibly, promote recyclability and consider the end-of-life phase of our products.
- » **Social Responsibility:** We are committed to fair working conditions, health and safety, diversity and equal opportunity.
- » **Governance & Compliance:** We act in compliance with applicable law, reject corruption, protect data and ensure transparency.
- » **Sustainable Supply Chain:** We work with partners who share our values and adhere to environmental and social standards.

Transparency & Continuous Improvement

- » **Continuous Improvement:** We continuously improve our processes, products and services with a focus on quality, efficiency, and sustainability.
- » **Risk and Opportunity Management:** We identify risks and opportunities and take proactive action.
- » **Open Communication:** We provide regular updates on our progress and goals.
- » **Key Metrics:** We collect and monitor KPIs related to quality, environmental, climate and social aspects.