

Request for Return Material Authorization (RMA)

*Required field

Company data

Customer-No.

Name*

Name affix

ZIP code*

City*

Country*

Contact person

Title*

Name*

First Name*

E-Mail*

Phone-No.*

Reason of return*

Please select

Pre-approval for repair: The repair can be carried out up to a value of
without further approval.

EUR

What does the return shipment pertain to? (Please specify number)

Document No.*

Invoice

FLUX reference

Sales order

Your order information

Order number

Date

Device information*

Pos.

FLUX Part-No.

Quantity

FLUX Serial-No.

Fluid/Medium

Description of defect*

Decontamination declaration

Compliance with the statutory provisions on occupational safety, e.g. the German Health and Safety at Work Act (ArbStättV), the German Ordinance on Hazardous Substances (GefStoffV), the accident prevention regulations and the environmental protection regulations, e.g. the German Waste Management Act (AbfG) and the German Water Resources Act (WHG), obliges all commercial companies to protect their employees, other people and the environment against harmful effects when dealing with hazardous substances.

To prevent danger to our employees responsible for handling (incoming goods) and repairing the products, it is imperative that you tell us which liquids the product has come into contact with.

Pumps that have been operated in radioactively contaminated liquids cannot be accepted for repair.

Type of contamination*



Health hazard



Health hazard



Corrosive



Toxic



Explosive



Inflammable



Oxidizing



Radioactive hazard



Biological hazard



Harmless

Specification Fluid/Medium*

The product(s) listed above is/are free of hazardous substances

The product(s) listed above were rinsed with a suitable detergent and emptied.

The product(s) listed above have been decontaminated in accordance with safety regulations. Please enclose the decontamination reports with the shipment. All information in this Decontamination Declaration is complete and true. I acknowledge that FLUX-GERÄTE GMBH shall also be entitled to hold us liable for damages incurred by third parties due to incomplete or incorrect information, particularly with respect to FLUX-GERÄTE GMBH employees.

Place and Date*

Signature*

Please send the completed RMA form to the following e-mail address: service@flux-pumpen.de